



October 4, 2018

End-of-Sale and End-of-Life Announcement for the Cisco IPICS and Cisco Instant Connect Releases 4.x and 5.x

Cisco's Instant Connect product line (previously known as IPICS) was [sold to the Dillon Kane Group/STA Group \("STA"\) on April 4, 2018](#). Today, Cisco and STA announce the end-of-sale and end-of life dates for [Cisco IPICS and Instant Connect Releases 4.x and 5.x](#). The Instant Connect 6.x system replaces the Instant Connect 4.x and 5.x product lines, and is now orderable through the Cisco SolutionsPlus program.

Cisco and STA also announce that management of Cisco's Authorized Technology Provider (ATP) program has transitioned to STA. All existing ATP partners have been automatically transitioned to STA's program, which includes new features and offerings not available to non-ATP certified Cisco partners. [Contact](#) the STA Group for further details.

Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 below. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if that date exceeds the Last Date of Support shown in Table 1. New support and maintenance agreements may be purchased directly from STA. Contact instant-connect-questions@external.cisco.com or instantconnect@stagr.com with questions.

Table 1. End-of-Life Milestones and Dates for the Cisco IPICS Releases 4.x and 5.x.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 28, 2018
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 26, 2018
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 31, 2018
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 4, 2019
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 4, 2019

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIS-ICE-SW-UG	Instant Connect Express Upgrade to full Instant Connect	CICX-CIC6-UG	Instant Connect upgrade from IPICS 4.x Express to Instant Connect Express 6.x	This allows previous Instant Connect Express systems to be upgraded
CIS-ICE2-SW	Cisco Instant Connect Express Software	CICXE-EXPRESS-VM	Instant Connect Express 6.x	This is a direct substitution for the Instant Connect Express.
CIS-IPICS-4UG-LIC	IPICS Un4.X Upgrade License Pack	CICX-UG6X	Instant Connect 6.X upgrade from 4.X.	The option can be ordered for customers that have an existing IPICS 4.X or 5.X and want to upgrade to the 6.X license.
CIS-IPICS-LIC-KIT	IPICS License Pack	None	The license kit is replaced by a license file directly from STA group.	See www.instantconnectnow.com
CIS-IPICS-VM	IPICS 4.x Virtual Bundle	L-CICX-VM	Instant Connect VM Ware eDelivery bundle	This is the high level part that all the options and upgrades can be ordered.
CIS-IPICS4-HA-K9	High Availability Secondary Server Bundle	CICX-MS-HA	Instant Connect cluster redundancy upgrade	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIS-IPICS4-HA-K9=	High Availability Secondary Server Bundle	CICX-MS-HA	Instant Connect cluster redundancy upgrade	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIS-IPICS4.0-HA-SW	High Availability Secondary Server Bundle	CICX-MS-HA	Instant Connect cluster redundancy upgrade	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIS-IPICS4.0-HA-K9	High Availability Secondary Server Bundle	CICX-MS-HA	Instant Connect cluster redundancy upgrade	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIS-IPICS4.0-SW	IPICS 4.0 Server Software Image	None	The software is replaced by downloaded images directly from STA group.	See www.instantconnectnow.com
CIS-IPICS4.X-HA-K9	IPICS 4.X HA Server Software Image	CICX-MS-HA	Instant Connect cluster redundancy upgrade	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIS-IPICS4.X-LIC	IPICS 4.X Server Software License	None	The license kit is replaced by a license file directly from the STA group.	See www.instantconnectnow.com
CIS-IPICS4.X-SW	IPICS 4.0 Server Software Image	None	The software is replaced by downloaded images directly from the STA group.	See www.instantconnectnow.com
CIS-IPICS4.X-UG	IPICS 4.x Upgrade License	CICX-UG6X	For customers that have an existing IPICS 4.X and want to upgrade to the 6.X license	Order this as an option to the L-CICX-VM. This does not include reports or notifier server.
CIS-IPMC	Instant Connect Mobile or IP Phone client	CICX-MC	Instant Connect Mobile Client.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-10	Instant Connect Mobile or IP Phone client-10 Pack	CICX-MC-10	Instant Connect Mobile Client 10 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-100	Instant Connect Mobile or IP Phone client-100 Pack	CICX-MC-100	Instant Connect Mobile Client 100 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-1000	Instant Connect Mobile or IP Phone client-1000 Pack	CICX-MC-1K	Instant Connect Mobile Client 1000 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-250	Instant Connect Mobile or IP Phone client-250 Pack	CICX-MC-250	Instant Connect Mobile Client 250 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-50	Instant Connect Mobile or IP Phone client-50 Pack	CICX-MC-50	Instant Connect Mobile Client 50 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-500	Instant Connect Mobile or IP Phone client-500 Pack	CICX-MC-500	Instant Connect Mobile Client 500 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIS-IPPE4.0-B	Policy Engine 4.0 Server SW	CCX-11-SYS-K9	The dial in and dial out features have been replaced by the Cisco Unified Contact Center products.	See Cisco UCCX and UCCE data sheets.
CIS-IPPE4.0-K9	Policy Engine 4.0 Server SW Includes 4 Dial Port Licenses	CCX-11-SYS-K9	The dial in and dial out features have been replaced by the Cisco Unified Contact Center products.	See Cisco UCCX and UCCE data sheets.
CIS-IPPE4.0-K9=	Policy Engine 4.0 Server SW Includes 4 Dial Port Licenses	CCX-11-SYS-K9	The dial in and dial out features have been replaced by the Cisco Unified Contact Center products.	See Cisco UCCX and UCCE data sheets.
CIS-LS-HP-K9	Public Safety Large Bundle with Cluster Redundancy HA	CICX-LS-K9	Virtualized Instant Connect Large System.	Order this for a virtualized version of the Large Instant Connect system.
CIS-NTFR-SV-HA-K9	Notifier Server Cluster Redundancy High Availability	CICX-NTFR-SV	Notifier Server Option.	The option can send notifications to dispatchers and mobile clients.
CIS-NTFR-SV-K9	Instant Connect Notifier Server	CICX-NTFR-SV	Notifier Server Option.	The option can send notifications to dispatchers and mobile clients.
CIS-RPTR-COL	Instant Connect Reports Collector	CICX-RPTR-COL	Instant Connect Reports Server collector.	The option can capture reports per location.
CIS-RPTR-SV-HA-K9	Reports Server Cluster Redundancy High Availability	CICX-RPTR-SV	Instant Connect Reports Server.	The option can collect data per location.
CIS-RPTR-SV-K9	Instant Connect Reports Server	CICX-RPTR-SV	Instant Connect Reports Server.	The option can collect data per location.
CIS-MC-BUN	Cisco Instant Connect Mobile Client Bundle	CICX-MC	Instant Connect Mobile Client.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-UMS-HA	IPICS Unified Media Service HA	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS HA.
CIS-UMS-HA-LIC	IPICS Unified Media Service HA License Pack	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS HA.
CIS-UMS-K9	IPICS Unified Media Service	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS.
CIS-UMS-LIC	IPICS Unified Media Service License Pack	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS.
CIS-UMS2-HA	IPICS Unified Media Service 2 High Availability	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS HA.
CIS-UMS2-HA-LIC	IPICS Unified Media Service HA (New) License Pack	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS HA.
CIS-UMS2-K9	IPICS Unified Media Service 2	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS.
CIS-UMS2-LIC	IPICS Unified Media Service (New) License Pack	CICX-UMS	Instant Connect Universal Media Service (UMS).	Order this as a replacement for the UMS.
CIS-UMS2-NR	IPICS Unified Media Service 2 Not for Resale	CICX-NFR-K9	Instant Connect not for resale bundle, demo kit for partners.	The option can be ordered for partners that want to demonstrated Instant Connect.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIS-MC-5.X-UG	Instant Connect Mobile or IP Phone client to 5.x	CICX-MC6X-UG	Instant Connect Mobile Client 6.X upgrade from 4.X or 5.X.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-PLA5.X-UG	Cisco Dispatch Console Platinum Upgrade License upgrade to 5	CICX-PLA6X-UG	Instant Connect Platinum upgrade from 4.X or 5.X.	The option can be ordered for customers that have an existing platinum dispatch license in 4.X or 5.X and want to upgrade to the 6.X license.
CIS-SIL5.X-UG	Cisco Dispatch Console Silver Upgrade License upgrade to 5.x	CICX-SIL6X-UG	Instant Connect Silver upgrade from 4.X or 5.X.	The option can be ordered for customers that have an existing Silver dispatch license in 4.X or 5.X and want to upgrade to the 6.X license.
CIS-UMS-5.X-UG	Instant Connect Unified Media Service Upgrade 4.x to 5.x	CICX-UMS-6X-UG	Instant Connect UMS upgrade from 4.X or 5.X.	The option can be ordered for customers that have an existing UMS in 4.X or 5.X and want to upgrade to the 6.X license.
CIS-VIP-CHNL2	IPICS VIP Radio Channel License	CICX-LMR	Instant Connect Channel License for LMR connectivity	The option can be ordered for bundles or upgrades that need more radio channel ports.
CIS-VIP-VTG2	IPICS VIP Virtual Talk Group License	CICX-VTG	Instant Connect virtual talk group.	The option can be ordered for bundles or upgrades that need more Virtual Talk Groups (VTG).
CIS-VTG-5.XUG	Instant Connect VIP Virtual Talk Group License Upgrade to 5	CICX-VTG-6XUG	Instant Connect cluster Instant Connect Virtual Talk Group (VTG) upgrade from 4.X or 5.X to 6.X.	The option can be ordered for customers that have an existing Virtual Talk Group (VTG) in 4.X or 5.X and want to upgrade to the 6.X license
IPICS-BDL5-SW-K9	Cisco Instant Connect Express (SW Only)	CICX-CICEX-UG	Instant Connect Express.	Order this for Instant Connect Express or an upgrade to 6.x Express.
IPICS-BDL5-XP6-K9	Cisco Instant Connect Express w/4 XP6	CICX-CICEX-UG	Instant Connect Express.	Order this for Instant Connect Express or an upgrade to 6.x Express.
IPICS-BDL5-XP7-K9	Cisco Instant Connect Express w/4 XP7	CICX-CICEX-UG	Instant Connect Express.	Order this for Instant Connect Express or an upgrade to 6.x Express.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IPICS4.X-BDL-4-K9	IPICS 4.x Instant Connect no Dispatch	CICX-XP-K9	Small System with Options for Cluster Redundancy HA	This option can be ordered for small Instant Connect systems.
IPICS4.X-BDL1-K9	IPICS 4.X Basic Bundle	CICX-XP-K9	Small System with Options for Cluster Redundancy HA	This option can be ordered for small Instant Connect systems.
IPICS4.X-BDL2-K9	IPICS 4.x Medium Bundle	CICX-MS-K9	Medium System with Cluster Redundancy.	This option can be ordered for Medium Instant Connect Systems.
IPICS4.X-BDL3-K9	IPICS 4.x Large Bundle	CICX-LS-K9	Large System with Cluster Redundancy.	This option can be ordered for large Instant Connect Systems.
IPICS4.X-BDL3-NR	IPICS 4.0 Large Bundle not for resale/Demo kit	CICX-NFR-K9	Instant Connect not for resale bundle, demo kit for partners.	The option can be ordered for partners that want to demonstrate Instant Connect.
IPICS4.X-BDL4-K9	IPICS 4.0 Large Bundle	CICX-XP-K9	Small System with Options for Cluster Redundancy HA	This option can be ordered for small Instant Connect systems.
IPICS4.X-BDL4-NR	IPICS 4.x Instant Connect no Dispatch Not For Resale	CICX-NFR-K9	Instant Connect not for resale bundle, demo kit for partners.	The option can be ordered for partners that want to demonstrate Instant Connect.
VSM-VID-ST-KIT-K9	IPICS 4.x Video Dispatch Starter Kit for VSM	CICX-XP-K9	Small System with Options for Cluster Redundancy HA	This option can be ordered for small Instant Connect systems.
XCAT-ELA-5Y-IPC	IPICS 5.x Enterprise License Agreement	CICX-MS-HA	Instant Connect enterprise license agreement	Contact STA for direct replacement for Enterprise License Agreements.
XCAT-ELA-COMP-IPC	IPICS 4.x Basic Bundle	Call STA for ELA	Instant Connect enterprise license agreement	Contact STA for direct replacement for Enterprise License Agreements.
IPICS4.X-BDL2-K9	IPICS 4.x Medium Bundle	CICX-MS-K9	Medium System with Cluster Redundancy.	This option can be ordered for Medium Instant Connect Systems.
IPICS4.X-BDL3-K9	IPICS 4.x Large Bundle	CICX-LS-K9	Large System with Cluster Redundancy.	This option can be ordered for large Instant Connect Systems.
IPICS4.X-BDL3-NR	Large Bundle For Partners - Not-For-Resale	CICX-NFR-K9	Instant Connect not for resale bundle, demo kit for partners.	The option can be ordered for partners that want to demonstrate Instant Connect.
IPICS4.X-BDL4-K9	IPICS 4.x Instant Connect no Dispatch	CICX-XP-K9	Small System with Options for Cluster Redundancy HA	This option can be ordered for small Instant Connect systems.
IPICS4.X-BDL4-NR	IPICS 4.x Instant Connect no Dispatch Not For Resale	CICX-NFR-K9	Instant Connect not for resale bundle, demo kit for partners.	The option can be ordered for partners that want to demonstrate Instant Connect.
VSM-VID-ST-KIT-K9	IPICS 4.x Video Dispatch Starter Kit for VSM	CICX-XP-K9	Small System with Options for Cluster Redundancy HA	This option can be ordered for small Instant Connect systems.
CIS-IPICS4.X-UG=	IPICS 4.x Upgrade License	CICX-UG6X	Instant Connect 6.X upgrade from 4.X or 5.X.	The option can be ordered for customers that have an existing IPICS 4.X or 5.X and want to upgrade to the 6.X license.
CIS-IPICS4.X-HA	IPICS 4.X HA Server Software Image	CICX-MS-HA	Instant Connect cluster redundancy upgrade	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIS-IPICS4.X-HA=	IPICS 4.X HA Server Software Image	CICX-MS-HA	Instant Connect cluster redundancy upgrade	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIS-IPMC	Instant Connect Mobile or IP Phone client	CICX-MC	Instant Connect Mobile Client.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-10	Instant Connect Mobile or IP Phone client-10 Pack	CICX-MC-10	Instant Connect Mobile Client 10 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-100	Instant Connect Mobile or IP Phone client-100 Pack	CICX-MC-100	Instant Connect Mobile Client 100 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-50	Instant Connect Mobile or IP Phone client 50 Pack	CICX-MC-50	Instant Connect Mobile Client 50 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-250	Instant Connect Mobile or IP Phone client-250 Pack	CICX-MC-250	Instant Connect Mobile Client 250 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIS-IPMC-500	Instant Connect Mobile or IP Phone client-500 Pack	CICX-MC-500	Instant Connect Mobile Client 500 Pack.	The option can be ordered for bundles or upgrades that need additional mobile clients.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIC-XP-K9	Small System with Options for Cluster Redundancy HA	CICX-XP-K9	Small System with Options for Cluster Redundancy HA	This option can be ordered for small Instant Connect systems.
CIC-MS-K9	Medium System with Cluster Redundancy	CICX-MS-K9	Medium System with Cluster Redundancy.	This option can be ordered for medium Instant Connect systems.
CIC-LS-K9	Large System with Cluster Redundancy HA	CICX-LS-K9	Large System with Cluster Redundancy HA.	This option can be ordered for large Instant Connect systems.
CIC-NFR-K9	CIC NFR Demo Kit	CICX-NFR-K9	Instant Connect not for resale bundle, demo kit for partners.	The option can be ordered for partners that want to demonstrate Instant Connect.
CIC-NTFR-SV	CIC Notifier Server	CICX-NTFR-SV	Instant Connect Notifier Server	The option can send notifications to dispatchers and mobile clients.
CIC-RPTR-SV	Instant Connect Reports Server and Collector	CICX-RPTR-SV	Instant Connect Reports Server and Collector	The option can collect data per location option.
CIC-RPTR-COL	CIC Virtual Bundle Instant Connect Reports Collector	CICX-RPTR-COL	Instant Connect Virtual Bundle Instant Connect Reports Collector	The option can collect data per location.
CIC-LOC-SV-ADV	Instant Connect Advanced Location Server License	CICX-LOC-SV-ADV	Instant Connect Advanced Location Server License	The option can be ordered to upgrade from the basic location server that is included in the express bundles.
CIC-VTG	Instant Connect Virtual Talk Group	CICX-VTG	Instant Connect Virtual Talk Group	The option can be ordered for bundles or upgrades that need more Virtual Talk Groups (VTG).
CIC-LMR	Instant Connect Channel License for LMR connectivity	CICX-LMR	Instant Connect Channel License for LMR connectivity	The option can be ordered for bundles or upgrades that need more radio channel ports.
CIC-OPSV	Instant Connect Operational View License	CICX-OPSV	Instant Connect Operational View License	The option can be ordered for bundles or upgrades that need more than one operational view.
CIC-UMS	Instant Connect Unified Media Service	CICX-UMS	Instant Connect Unified Media Service	The option can be ordered for bundles or upgrades that need more UMS capacity.
CIC-MS-HA	Instant Connect Server High Availability	CICX-MS-HA	Instant Connect Server High Availability	The option can be ordered for bundles or upgrades that need cluster redundancy.
CIC-MC	Instant Connect Mobile Client	CICX-MC	Instant Connect Mobile Client	The option can be ordered for bundles or upgrades that need additional mobile clients.
CIC-MC-10	Instant Connect Mobile Client 10 bundle	CICX-MC-10	Instant Connect Mobile Client 10 bundle	The option can be ordered for bundles or upgrades that need additional 10 mobile clients.
CIC-MC-50	Instant Connect Mobile Client 50 bundle	CICX-MC-50	Instant Connect Mobile Client 50 bundle	The option can be ordered for bundles or upgrades that need additional 50 mobile clients.
CIC-MC-100	Instant Connect Mobile Client 100 bundle	CICX-MC-100	Instant Connect Mobile Client 100 bundle	The option can be ordered for bundles or upgrades that need additional 100 mobile clients.
CIC-MC-250	Instant Connect Mobile Client 250 bundle	CICX-MC-250	Instant Connect Mobile Client 250 bundle	The option can be ordered for bundles or upgrades that need additional 250 mobile clients.
CIC-MC-500	Instant Connect Mobile Client 500 bundle	CICX-MC-500	Instant Connect Mobile Client 500 bundle	The option can be ordered for bundles or upgrades that need additional 500 mobile clients.
CIC-MC-1K	Instant Connect Mobile Client 1000 bundle	CICX-MC-1K	Instant Connect Mobile Client 1000 bundle	The option can be ordered for bundles or upgrades that need additional 1,000 mobile clients.
CIC-SIL	Instant Connect Silver Dispatch Console	CICX-SIL	Instant Connect Silver Dispatch Console	The option can be ordered for bundles or upgrades that need additional silver dispatch client licenses.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIC-PLA	Instant Connect Platinum Dispatch Console	CICX-PLA	Instant Connect Platinum Dispatch Console	The option can be ordered for bundles or upgrades that need additional platinum dispatch client licenses.
CIC-IPPH	Instant Connect IP Phone Client	CICX-IPPH	Instant Connect IP Phone Client	The option can be ordered for bundles or upgrades that need additional phone clients.
CIC-DC	Instant Connect Dial Connect Mobile Client + PTT	CICX-DC	Instant Connect Dial Connect Mobile Client + PTT	This option can be ordered for each mobile clients that need dial connect.
CIC-DC-100	Instant Connect Dial Connect Mobile Client + PTT for 100	CICX-DC-100	Instant Connect Dial Connect Mobile Client + PTT for 100	This option can be ordered for 100 mobile clients that need dial connect.
CIC-DC-1000	Instant Connect Dial Connect Mobile Client + PTT for 1000	CICX-DC-1000	6.x Instant Connect Dial Connect Mobile Client + PTT for 1000	This option can be ordered for 1000 mobile clients that need dial connect.
CIC-UG5X	Cisco instant Connect upgrade from IPICS 4.x to 5.x	CICX-UG6X	6.X system upgrade.	The option can be ordered for customers that have an existing IPICS 4.X or 5.X and want to upgrade to the 6.X license.
CIC-IPICS-HA-UG	Cisco instant Connect upgrade from IPICS 4.x HA to 5.x	CICX-CR-UG	Instant Cluster Redundancy Upgrade to 6.x	This option can be ordered for upgrading to Cluster Redundancy.
CIC-UMS-5X-UG	Instant Connect Unified Media Service Upgrade 4.x to 5.x	CICX-UMS-6X-UG	Instant Connect UMS upgrade to 6.X.	The option can be ordered for customers that have an existing UMS in 4.X or 5.X and want to upgrade to the 6.X license.
CIC-UMS-HA-UG	Cisco instant Connect upgrade from UMS 4.x HA to UMS 5.x HA	CICX-UMS-HA-UG	Instant Connect UMS HA upgrade to 6.X.	The option can be ordered for customers that have an existing UMS HA in 4.X or 5.X and want to upgrade to the 6.X license.
CIC-VTG-5XUG	Instant Connect VIP VirtualTalk Group License Upgrade to 5.x	CICX-VTG-6XUG	Instant Connect VTG upgrade to 6.X.	The option can be ordered for customers that have an existing Virtual Talk Group (VTG) in 4.X or 5.X and want to upgrade to the 6.X license
CIC-CHNL5X-UG	Instant Connect VIP Radio Channel License upgrade to 5.x	CICX-CHNL6X-UG	Instant Connect Channel upgrade to 6.X.	The option can be ordered for customers that have an existing Channel or LMR connection in 4.X or 5.X and want to upgrade to the 6.X license
CIC-SIL5X-UG	Cisco Dispatch Console Silver Upgrade License upgrade to 5.x	CICX-SIL6X-UG	Instant Connect Silver upgrade to 6.X.	The option can be ordered for customers that have an existing silver dispatch license in 4.X or 5.X and want to upgrade to the 6.X license.
CIC-PLA5X-UG	Cisco Dispatch Console Platinum Upgrade License upgrade to 5.x	CICX-PLA6X-UG	Instant Connect 6.X upgrade from 4.X or 5.X.	The option can be ordered for customers that have an existing platinum dispatch license in 4.X or 5.X and want to upgrade to the 6.X license
CIC-IP-5X-UG	Instant Connect IP Phone client to 5.x	CICX-IP-6X-UG	Instant Connect IP phone upgrade to 6.X upgrade from 4.X or 5.X.	The option can be ordered for customers that have an existing IP Phone license in 4.X or 5.X and want to upgrade to the 6.X license.
CIC-PE-5X-UG	Instant Connect Policy Engine Upgrade to 5.x	CICX-PE-6X-UG	Instant Connect Policy Engine 6.X.	The option can be ordered for customers that have an existing Policy Engine in 4.X or 5.X and want to upgrade to the 6.X license
CIC-OPS-UG	Instant Connect OpsView Upgrade to 5.x	CICX-OPS-UG	Instant Connect Operational View Upgrade.	The option can be ordered for customers that have an existing Operational View (OpsView) and want to upgrade to the 6.X license
CIC-CICEX-UG	Cisco instant Connect upgrade from IPICS 4.x to 5.x express	CICX-CICEX-UG	Instant Connect Express upgrade to 6.X.	Order this for Instant Connect Express or an upgrade to 6.x Express.
CIC-CIC5-UG	Cisco Instant Connect Express 5.x to Full Instant Connect 5.x	CICX-CIC6-UG	Instant Connect upgrade from 4.X Instant Connect Express	Order this to upgrade to the full Instant Connect 6.X license.
CIC-MC-5X-UG	Instant Connect Mobile client upgrade to 5.x	CICX-MC-6X-UG	Instant Connect Mobile client upgrade from 4.x or 5.x to 6.x	Order this to upgrade the mobile client to 6.x.
CIC-CR-UG	Instant Connect Cluster Redundancy upgrade to 5.x	CICX-CR-UG	Instant Cluster Redundancy Upgrade to 6.x	Order this to upgrade from 4.X or 5.X to 6.x HA.

Product Migration Options

Customers are encouraged to migrate to the Instant Connect Release 6.x. Information about this product can be found at:

<https://www.cisco.com/c/dam/en/us/products/collateral/unified-communications/instant-connect/datasheet-c78-739345.pdf>

For More Information

For more information about the Instant Connect Solution, visit <http://www.instantconnectnow.com>, or contact your local account representative.